

From: WRSousa@aol.com@inetgw
To: Microsoft ATR
Date: 1/26/02 10:01am
Subject: Microsoft Settlement

I have been using a PC since 1982. I am retired now and living in a large retirement community. I am pleased to see so many senior citizens age 70 and over getting new computers and learning how to make use of them. Our computer club now has over 2000 members! This growth can only be attributed to the simplicity of use that Microsoft has built into its Windows operating system.

I vividly recall the state of affairs in the early days of the PC. The odds were that if you bought a software package it would be so complicated to use (assuming it was possible to install it correctly) and so poorly integrated with other software, that much time, effort and money was wasted. I doubt that the computer industry would be as strong as it is today, and still growing, if Microsoft had not been able to innovate to build in features that make the software simple to use. If they did go a bit too far, the PC User has been the beneficiary.

I don't have any sympathy for those who complain that they cannot compete with Microsoft. Build a better product and it will sell! By continuing to pick on Microsoft, the government is, in effect, subsidizing incompetence because only rivals who have nothing to offer will benefit..... Not the PC User or the American people!

If Microsoft overstepped some bounds, government settlements have already been achieved. Enough is enough! Get off Microsoft's back and let them get back to innovating and growing the industry. The American people deserve it.